



Kamzang Journeys

Terms & Conditions

Welcome to the trip!

You are booking your travels with Kim Bannister of Kamzang Journeys, a USA registered LLC company. Kamzang Journeys is based in Kathmandu, Nepal in the spring and autumn seasons, and in Leh, Ladakh, India during the summer season. Our primary address is Lazimpat, Kathmandu, Nepal. Mobile Nepal: +(977) 9803414745, Mobile India: +(91) 9491981715. Our address in the US is 7 Spruce Street, PO Box 1178, Rockport, ME 04856. Tel: +(1) 207-236-2309

Kamzang Journeys works together with Khumbu Adventures in Nepal, Xplore Bhutan in Bhutan, Lobsang Dhradul in Tibet, Goyo Travels in Mongolia + Khiri Travels in Myanmar. We also employ many individual guides and staff members, employed either full time or on an individual trip basis.

It is a fundamental condition of booking that you acknowledge that this is an adventure trek, bicycle trip or tour. This requires some flexibility, and you may be exposed to risks greater than in everyday life. You must sign a waiver and release as part of the booking, and will be bound by the conditions of these Terms & Conditions.

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BOOKING A TRIP REQUIRES

- 1 - DEPOSIT of \$750 or \$1000 (see trip details)
- 2 - BOOKING FORM
- 3 - WAIVER & RELEASE – ACKNOWLEDGEMENT that you have read, agreed to and understood the Terms & Conditions of the Waiver & Release

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OUR PAYMENT SCHEDULE

DEPOSIT: Due 90 days before the start of trip (unless booking last minute, which is generally not a problem)

BALANCE PAYMENT: Full balance payment due 60 days before the start of trip.

NOTE: The payee is responsible for all banking fees from their end, including middle bank fees. Kamzang Journeys absorbs banking fees on the receiving end but only records the payment received.

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CANCELLATION POLICY

We STRONGLY advise purchasing TRIP (TRAVEL) INSURANCE along with the required TRAVEL MEDICAL INSURANCE when booking a trip in case of changes in plans, family or personal emergencies or medical issues. We almost never cancel a trip, but in certain circumstances such as last minute cancellations by trip members, unstable political situations or other natural disasters beyond our control, we may be forced to cancel a trip.

Our refund and cancellation policies below. Note that we are lenient with our refund policy as our aim is to keep you as a client on another trip!

FULL REFUND if trip is cancelled 3 months (or earlier) prior to start of trip. MINUS any costs incurred (flight cancellation fees, permit fees, hotel booking fees, banking fees, turning others away from a full trip).

50% REFUND if trip is cancelled 1 month prior to start of trip (same conditions)

NO REFUND if trip is cancelled within 1 month of the start of the trip (same conditions)
Kamzang Journeys never plans to cancel any trek, bicycle trip or travel but reserves the right to do so due to unusual or unforeseeable circumstances or circumstances that might affect our ability to manage risks including, but not limited to, natural disaster, political unrest, political border closures or war. IF Kamzang Journeys cancels the trip due to one of the above reasons, we will refund payments made to us minus the deposit and any costs incurred (flight cancellations, permits, etc). Deposits can be transferred to another trip, either during the same year or another year. IF we offer an alternative trek, tour or bicycle trip and you choose not to join, we reserve the right to keep the trip deposit (but again, are lenient with returning deposits). Kamzang Journeys shall not be liable to refund any additional expenses that you may have incurred (such as insurance, visas, vaccinations or other incidental costs).

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TRAVEL MEDICAL & TRAVEL INSURANCE

Before joining the trip you MUST purchase travel medical insurance, and we STRONGLY advise purchasing travel insurance, that includes trekking or travel over 4000 meters (10,000 feet). This should include adequate cover for baggage, medical expenses, cancellation, helicopter evacuation and emergency repatriation.

The trek information web pages give information and conditions relating to the tour and are deemed to be part of the contract and so you should be fully aware of their contents. However

the itinerary is an indication of what the group should accomplish, but not a contractual obligation. Changes may be made because of exceptional weather, flight cancellations, sickness or other unforeseeable circumstances. No refunds are given for unused services except in special circumstances (discuss with Kim).

All information and advice provided (medical insurance suggestions, vaccinations, climate, trekking equipment, visas etc) is given in good faith but without responsibility by us.

You agree to abide by the authority of the leader, either Kim Bannister or a Sherpa, Nepali or local guide.

If you have a complaint that cannot be dealt with immediately, or you are not satisfied with the response please notify us in writing within 10 days of the tour completion. We shall try to agree on a settlement. This process shall be governed by the laws of the country in which the trip takes place.

You should bring a smile, your sense of adventure and a curiosity to learn about other cultures and ways of life with you.

Enjoy the journey!